# **City Council Update**

**Better Transit Service** Year 2 Quarter 4 Update (April 1-June 30 2020)



### FUNDING OUR FUTURE

#### What's New?

Ridership continued to increase on the frequent transit routes along 200 South, 900 South and 2100 South up until distancing measures began. The FTN branding effort transitioned from an outreach phase to internal and intra-agency vetting of system names, and public outreach has focused on transit safety during the pandemic. The next phase of outreach on branding is ready and will be sensitive to current conditions and events. In the meantime, outreach is being planned to explore the "new normal" for transit. The City is prepared to pilot the Home to Transit program in partnership with UTA. Work to transit activities in Research Park resulted in a formalized Transportation Management Association (TMA), focusing on shuttle service and infrastructure projects. Similar TMA development activities have been underway in the International Center and West Side industrial areas. Staff drafted a final report on the Hive Pass, which will be transmitted to Council for consideration. Progress on programs is updated monthly on the transit dashboard: slcgov.maps.arcgis.com. New staff continue in same capacity.

#### **Program Updates:**

| Program  | Program<br>Description  | What Has Happened  | Outcomes  | Next Steps   | Total<br>Budget |
|--|---|--|---|--|-----------------|
| Frequent<br>Transit<br>Network (FTN)<br>Bus Service            | Create a Frequent Transit<br>Network (FTN) on key<br>initial corridors with15-min<br>peak service and 30-min<br>off-peak service 7 days a<br>week. Buses have been<br>rolled into the service cost<br>calculator. | Continued operation of FTN routes that were launched<br>in August 2019 along 200 South, 900 South and 2100<br>South, with additional improvements to service on 400<br>South. Temporary COVID-related service reductions<br>were introduced in April 2020, and pending Council and<br>UTA Board approval, SLC will receive corresponding cost<br>savings. SLC will receive additional savings to reflect the<br>actual cost of fuel during the 2019-2020 service period. | FTN ridership declined in the winter<br>consistent with what is typically seen at<br>that time of year, and systemwide ridership<br>declined sharply as social distancing<br>measures were put into place. Based on<br>vehicle passenger loads, normal service<br>levels will resume in August on the 2, 9<br>and 21 to allow passengers to maintain<br>distancing.       | SLC and UTA have developed addenda to<br>the ILA to continue service on existing routes,<br>as well as to implement service increases<br>on 1000 North for 2021 or 2022, which have<br>been transmitted to Council for approval of<br>existing FTN service and consideration of<br>when to implement the latter. | \$5,307,845     |
| Frequent<br>Transit<br>Network (FTN)<br>Branding &<br>Outreach | Develop FTN branding,<br>marketing materials, and<br>an outreach program.   | The team reviewed public input from a survey and public<br>meetings and short-listed system names for vetting,<br>including legal research. Social media posts related<br>to COVID went out to help reinforce the importance of<br>transit to essential workers, as well as to inform the public<br>regarding safety.  | Received approximately 1,000 survey<br>responses, online and in person, from<br>community meetings during January to<br>March 2020. These inform a variety of<br>elements including capital improvements<br>to stops and bike/ped connections to<br>transit, the types of trips people can make<br>because of the service changes, and ideas<br>for branding the network. | Salt Lake City will vet naming and branding<br>with UTA and conduct legal review (copyright,<br>etc.).   | \$100,000       |
| On Demand<br>Ride Services<br>(Home to Transit Pilot)          | Provide on-demand ride<br>services to expand the<br>reach of transit services<br>into low-density residential<br>neighborhoods.   | SLC developed a plan with UTA to expand the on-demand<br>ride services pilot that UTA launched in Southwest Salt<br>Lake County in October 2019. Via produced ridership<br>forecasting and cost estimation for a service area<br>comprised of the Rose Park, Poplar Grove and Glendale<br>neighborhoods. The program, even in a subarea, may<br>offset the cost of implementing the Rose Park routes.  | Initial modeling points to West Side<br>neighborhoods as having highest ridership<br>potential and greatest efficiencies for<br>conducting a pilot program. Until that<br>program is ready for launch, service<br>will be planned to ensure that this area<br>of the City continues to be served, and<br>once launched, service efficiencies are<br>anticipated.          | Await sales tax stability and the refunding of<br>the program. Because the program had not<br>been launched when the pandemic hit, it was<br>suspended until the fiscal impacts are better<br>understood, but is ready to launch when<br>funding is available.   | \$800,000       |

## **Program Updates:**

| Program                           | Program Description  | What Has Happened   | Outcomes   | Next Steps   | Total<br>Budget |
|-----------------------------------|--|---|--|--|-----------------|
| Transit Route<br>Improvements     | Fund capital improvements<br>associated with the proposed<br>Frequent Transit Network (FTN),<br>including signal upgrades,<br>ADA enhancements, bus stop<br>improvements, first/last mile<br>connections, etc.   | Selected contractor to improve bus stops on Route 21,<br>future 600 North Route, and routes along reconstruction<br>corridors such as 500 East. Study for future U of U hubs<br>developed in partnership with UTA, Health Sciences,<br>the Veteran's Administration, UDOT, Research Park and<br>WFRC is complete and provides concept designs and<br>cost estimates for three priority hub locations. Launched<br>study to plan transformation of 200 South to a transit<br>priority corridor. Launched Sugar House Circulation Plan<br>Update. Finalized RFP for planning the West Side Hub<br>at approximately N Temple and Redwood and UTA/SLC<br>secured grants for future constructrion of the facility. | The completed and planned<br>improvements will result in<br>ADA accessible stops at well<br>over 100 bus stops on priority<br>routes across the City, making<br>the system more equitable,<br>convenient, comfortable and,<br>ultimately, supporting increased<br>ridership.                       | Design and construct stop improvements<br>along 500 East, Route 21, 1000 North, Route<br>4, and South Temple.  | \$1,100,000     |
| Planner<br>& Transit<br>Planner   | Hire one new planning position to<br>assist in coordination of program<br>activities with other City initiatives<br>and one new transit planning<br>position to create a dashboard for<br>tracking performance and providing<br>public transparency (one Position<br>in Planning Division/one Position in<br>Transportation Division). | The Planner addresses increases in workload and frees<br>up capacity to address transit related zoning issues.The<br>Transit Planner created transit dashboard. Identified<br>and created project maps through interdepartmental<br>collaboration. Developed a data exchange with UTA.  | Planner supports work<br>on transit related zoning<br>amendments (parking<br>ordinance update, Fleet block<br>rezone, Ballpark area zoning,<br>State Street corridor zoning,<br>etc). Transit Planner finalized<br>and launched Funding Our<br>Future Transit dashboard and<br>updates it monthly. | Planner continues in current capacity.<br>Transmitted to City Council: Fleet Block<br>rezone. In process: Parking Ordinance<br>update. In development: Affordable Housing<br>Overlay (includes incentives along transit<br>routes). Pending staff availability to start:<br>Ballpark area zoning updates, State Street<br>corridor update, Station Center area height<br>updates, Downtown building height updates.<br>Transit Planner continues to develop open<br>data dashboard and will support transit in the<br>QTIP (project prioritization) process. | \$210,637       |
| Transportation<br>Engineer        | Hire one new transportation<br>engineer position to manage<br>the impacts related to overall<br>infrastructure upgrades.   | Transportation Engineer was hired in 2019 and has<br>begun work on Funding Our Future (FOF) related<br>projects, particularly complete street transformations<br>that combine bond reconstructions with FTN corridor<br>infrastructure, such as 200 South and 600 North.  | Created the opportunity for<br>Transportation to launch<br>two corridor transformation<br>projects, as well as a variety<br>of other projects and initiatives<br>to elevate transit throughout<br>the City.  | Engineer will continue to carry transit-<br>related projects through detailed planning<br>and concept design in preparation for<br>construction in coordination with the<br>Engineering and Streets Divisions.   | \$100,342       |
| Project<br>Engineer               | Hire one new project engineer<br>position to manage projects related<br>to Funding Our Future.   | The Project Engineer position was filled in 2019 and has worked on bond reconstruction projects.  | Engineer supports critical tasks related to FOF street projects and improving transit.   | Project Engineer continues to work on<br>FOF projects related to streets and transit<br>improvements.  | \$109,398       |
| Civic<br>Engagement<br>Specialist | Hire one new civic engagement<br>position to manage engagement and<br>updates on all Funding Our Future<br>related projects.   | The Civic Engagement Specialist position was filled in 2019 and has worked to coordinate Funding Our Future quarterly updates and engagement, and support various other engagement activities.  | Created two new FOF<br>subcommittees. Coordinated<br>and supported activities like<br>Facebook Lives for <u>200 South</u><br><u>Reconstruction Project AMA</u><br>and <u>600/700 North Transit</u><br><u>Study AMA</u> .   | Specialist continues coordination for FOF<br>updates and new subcommittees. Continue<br>supporting FB Lives. Continue coordinating<br>FOF overview critical needs map, and<br>additional website updates among other<br>engagement activities.   | \$66,166        |
| Total                             |  | •   |  |  | \$7,794,387     |